

Parties who can receive Complaints and Concerns

Aspire employees are committed to address all complaints and concerns in a timely manner. We encourage the individuals we support, families, friends and advocates to address complaints and concerns directly with the service provider or their direct supervisor. Aspire recognizes that there may be times you may not feel comfortable bringing a complaint or concern to the attention of the service provider. Here is a list of people who can be contacted with complaints and concerns.

1. Michele Dodson, Vice President Of Quality

2356 North Forest Road

Getzville, NY 14068

716-505-5507

mldodson@aspirewny.org

2. Renee Filip, President and CEO

2356 North Forest Road

Getzville, NY 14068

716-505-5502

rfilip@aspirewny.org

If you would like to remain anonymous

Corporate Compliance Hotline

716-505-5671

Office for People with Developmental Disabilities

Maria Torgalski

Developmental Disabilities Regional

Services Office Director

1200 E and West Rd

West Seneca, NY 14224

800-487-6310

Willow Baer

Acting Commissioner

44 Holland Avenue

Albany, NY 12229

(518) 474-3625

E-mail Address: Commissioners.Correspondence.Unit@opwdd.ny.gov

Website Address: http://www.opwdd.ny.gov/opwdd_contacts/contact_informationwww.opwdd.ny.gov

Justice Center for the Protection of People with Special Needs

NYS Justice Center – **General Information**

161 Delaware Avenue

Delmar, New York 12054-1310

(518) 549-0200

Website Address: www.justicecenter.ny.gov

NYS Justice Center Vulnerable Persons Registry (**To Report Abuse**) 1-855-373-2122

Individual and Family Support Unit 1-800-624-4143